How can we have access to lost password for the PowerPoint log in?

All my trying di did not work.

I thought I had written it down in paper, but it does not work.

Username: ? TheDFF

PW: ? TW-second

? Tools

The only ZOOM link have is this here, and it only give me access to the first lesson.

<https://middlesex-mass-edu.zoom.us/rec/share/APcg6ZcHM9MENuDs_yBv0a2i_jKn0mSZlpAGlQfITgrGVosWsgLAOZmdxK_hi2e3.BpIAJizK1MMgIN16>   
Passcode: 8#E3av?t

The other way I try to link to ZOOM is by the black board. It leads me to a blank page that appear to be looping in load stage.